

## Terms & Conditions

Value added Tax, If applicable, shall be additionally invoiced and quotation mentioned is exclusive of such tax or levy.

Unless specifically mentioned otherwise, this quotation is valid for 30 days from date of issue, after which date it will lapse unless the term is extended in writing by Hellmann Worldwide Logistics, written acceptance of this quotation is received.

Written acceptance of this quotation is necessary at the time of placing a booking to implement rates as quoted. This should be accompanied by details of overseas Suppliers ("Shipper") / Buyers ("Consignee") and/or Routing Orders where required. This in

All quotations are based on rates and tariffs as at date of quotation, and as such are subject to periodic revision with or without notice.

Cargo by Air is calculated on either actual or dimensional weight of the consignment, whichever is the greater, unless otherwise stated in this quotation. The Volumetric formula is:

$$\frac{(\text{Overall})\text{Length}\times\text{Width}\times\text{Height}(\text{cm})}{6000}$$

The total will equal the actual kilograms to be charged ("Chargeable Weight")

Cargo by Sea is calculated per cubic metre or per 1000 kilograms, whichever is the greater, unless otherwise specified.

Any shipment may be re-weighed and/or re-measured by Hellmann to confirm these calculations.

Rates and services quoted herein are not applicable to over-dimensional or over-weight cargo, livestock, perishables, hazardous cargo, or precious metals, unless otherwise specified.

All rates quoted are exclusive of Duty.

Terms of sale or purchase stated in this quotation and terms determining the scope of our services or rates are based on Incoterms 2011.

Credit terms must be mutually agreed in advance. For import shipments Duty must be settled prior to delivery being arranged, with cheques payable to Hellmann Worldwide Logistics.

Insurance will not be arranged unless specifically requested in writing and at mutually acceptable rates.

Any claims for damage, partial loss, and pillage must be received within seven days of receipt of goods. Claims for total loss must be received within 30 days from date of Air Waybill ("AWB") or Bill of Lading ("B/L").

This quotation is strictly confidential, and disclosure in full or in part to another party is not permitted.

Destination/Origin Charges shown in AED are only indicative given the current foreign exchange rate and are subject to change.

Surcharges are current as of the date of quotation and subject to change as per the Airline or Shipping Line's calculations. Surcharges will be invoiced 'As Per Outlay' at the time of shipment.

Any incidental/random charges will be invoiced 'As Per Outlay'. This includes but is not limited to Storage, Demurrage, Detention, and fees arising from Customs or other Regulatory Inspection.

Unless specifically mentioned, space availability is at the discretion of the Airline / Shipping line and based on their final booking confirmation

These rates do not include Legalisation, Attestation, other Ministry/Consular/Regulatory fees or, Bank charges which may apply to any shipments, either under a Letter of Credit (L/C) or otherwise.