

Client Information Ukraine War – Road Freight

March 15th, 2022

Dear Valued Customers,

We would like to give you an update on the current situation in Ukraine and likely implications on our road freight operations in Europe to, via or from **Ukraine, Belarus, Russia** and **China**. We are in daily exchange with our Ukrainian team and provide active and targeted support within the given possibilities.

The situation in **Ukraine** is very volatile and the transport of cargo to or from Ukraine is currently not possible with any mode of transport. None of our shipments are routed through war zones.

Given the scope and intensity of international sanctions targeted against Russia and Belarus, Hellmann Worldwide Logistics has decided to assign to both countries the status of "high risk countries" with immediate effect and until further notice. Accordingly, transports are only permitted after explicit approval based on a successful internal compliance review process. This also requires the signing of a "**Letter of Indemnity**" (LOI) on the customer side. Provided that the above-mentioned approval procedure (incl. LOI) has been successfully completed, road transports to/from/through Belarus and Russia are still permitted.

Accordingly, all Belarusian and Russian external borders, with the exception of the border line with Ukraine, are currently open and all transit operations can in principle be carried out there.

Please understand our diligence in the context of compliance and evaluate our audits as additional support for your sanction-compliant deliveries.

We do our best and humanly possible every day to meet your requirements and wishes. And we will not stop doing so just because things are currently very turbulent.

We are monitoring developments very closely. If further sanctions are imposed that directly affect the handling of current or future shipments, we will inform you at short notice and work with you to find alternatives to maintain your supply chains.

Should you have further questions, the usual contact person in our team is at your disposal. We are at your side with words and deeds and leave no stone unturned to procure cargo space for you.

With kind regards from Hanau

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General Management

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