

Airfreight Healthcare Specialist Export – Amsterdam Schiphol

The Airfreight Healthcare Specialist Export falls under the Export Manager Airfreight. In this varied position you are the contact for a number of defined "Pharmaceutical" customers for whom you take care of the handling of airfreight shipments from A to Z. You will work closely with Product Management and Sales.

Key Responsibilities

- Advising customers and offering suitable solutions for logistics issues;
- Responsible for a correct and timely operational handling of air freight shipments in accordance with the GDP guidelines (export 80% and import 20%);
- Work in compliance to Hellman Healthcare Logistics Quality Management System and the GDP;
- Maintaining customer relationships;
- Track & trace of export, import and cross-trade shipments;
- Keeping track of and offering rates;
- Treating RFQs;
- Placing the reservation with the airline;
- Requesting purchase rates from carriers;
- Maintaining contacts with our overseas Hellmann offices, agents and customers about the arrival and further organization of road transport;
- Invoicing of the transmission and the associated control;
- Correct handling of complaints and deviations that have arisen while the shipment was in custody of Hellmann (CAPA management);
- Up-to-date approved vendor list;
- Stock management and timely purchase of passive packaging from various suppliers;
- Work closely with Product Management and Sales ;
- Reports to Airfreight Healthcare Team Leader.

Key Skills and Requirement

- Successfully completed apprenticeship as a merchant for freight forwarding and logistics services (m/f/d);
- 3 to 5 years of relevant professional experience in the field of air freight export;
- Good written and spoken English knowledge;
- Good customs and IT skills;
- High customer orientation, confident demeanor, ability to work in a team and the ability to solve problems;
- Certified aviation security training and reliability testing desirable.

Our Offer

- Great opportunities for professional growth in an International environment with strong F.A.M.I.L.Y. values
- Competitive salary
- 13th month
- Collective pension scheme